



For a list of all services provided by Vectorworks Service Select, please go to www.vectorworks-cad.co.uk/vss

The service offering for Vectorworks users

Achieve more through peace of mind

Dear Vectorworks user,

Vectorworks Service Select (VSS) is a new and exclusive way of helping you maximise your investment in Vectorworks. VSS provides you with invaluable additional benefits like free upgrades, free premium support, free training and free online access to a knowledge web-portal.

Most satisfying of all, VSS offers you all these benefits (and more) at a price that is well below the cost of regular updates. Discover VSS and see how you can get *more* for *less*.

Best regards,

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VECTORWORKS
SERVICE SELECT



Service benefits at a glance

Profit every day from Vectorworks Service Select



- 1 Free upgrades
- 2 Free premium support
- 3 Free training
- 4 Free access to knowledge portal
- 5 Greater security and flexibility
- 6 Many more additional services

Free upgrades

Smarter and more cost-effective

- VSS guarantees you're always on the latest version of Vectorworks, using the most up to date tools.
- Receive all new program versions free.
- Receive all service packs free.
- You save money because Service Select is more cost-effective than the standard upgrade route.

Free premium support

Guaranteed prioritised, competent help

- Get your free assistance with the exclusive Service Select telephone number.
- Alternatively, request support from Service Select via the online customer support form and get special priority.
- Take advantage of remote support, allowing us to analyse and solve problems by viewing your computer screen.
- Enjoy access to exclusive support services via the Service Select web portal with your own personal login.

Free training

Continuing professional development reaps rewards

- 2 half-day training sessions per year.
- Online training sessions (webinars) on hot topics such as new software versions or data exchange with DXF.
- Video tutorials to succinctly demonstrate important Vectorworks features.

Free access to knowledge portal

Available online, 24 hours a day

- Your personal portal password gives you round the clock access to a whole host of services: Compact Tips + Tricks, Tutorial Movies, the VectorWorks Knowledge Base search-engine, and much, much more.

Greater security and flexibility

Safety for you and your investment

- Your license-protection: dongle-free replacement in case of theft or damage.

Many more additional services

Extra benefits for you

- Discounts and special rates for many products and services.
- Select Service newsletter with valuable information about Vectorworks.
- Free, high-quality accessories such as icons, textures, HDRi etc.

